



Access Reference Guide

Big Apple Greeter has developed this list to help travelers with disabilities find their way around New York City with easier accessibility. *The information provided does not constitute endorsement or affiliation with Big Apple Greeter and was accurate at the time of posting. We have tried to include as many resources as possible, however, other resources may exist that are not listed below.*

For Access information when planning your visit to NYC, call Patricia Ryan, Access Coordinator, at 212-669-3602 or TDD 212-669-8273.

Transportation

Amtrak	800-872-7245
Accessibilities line for people with disabilities only	718-330-1234
Express Ambulette	718-525-6473
Gray Line Trolley Tours	212-397-3807
Kinetic Limousines	877-775-0003
Metropolitan Transportation Authority (MTA)	718-217-LIRR
Long Island Railroad	
MTA Metro North	212-532-4900 TDD: 800-724-3322
MTA NYC Transit Bus (Non-English Speaking)	718-330-4847 TDD: 718-596-8273
MTA NYC Transit Subway	800-734-6772
24-hour Access Hotline	TDD: 718-596 8273
MTA NYC Transit Access	973-736-5100
NJ Transit	
Ontime Transportation	800-858-8463
Path Trains	800-234-7284
Shortline Bus	212-736-4700
Super Shuttle	212-315-3006
Uptown Mobility	718-777-3330
Wheelchair Getaways	866-725-1803
Wheelchair Inc.	800-862-7475

Van Rentals

Accessible Vans of America	973-439-9390 877-282-8267 Fax: 973-808-9713
Van Conversion Incorporated	800-862-7475

Theater Access

The Broadway Line	212-563-BWAY
HAI Summer Program	212-575-7663
Hands On	212-627-4898
Nederlander Theater (offers discounted tickets for the wheelchair user)	212-921-8000
Telecharge Times Square Station	212-239-6200
Theater Access Project	212-768-1818
HAI Summer Program	212-575-7663
Theater Access Project	212-768-1818
Ticketmaster	212-307-4100
Summer Stage	212-360-2756

Sightseeing in New York

American Museum of Natural History	212-769-5000
Brooklyn Museum	718-638-5000
Cooper-Hewitt National Design Museum	212-860-6899
Empire State Building	212-736-3100
Solomon R. Guggenheim Museum	212-423-3500
Intrepid Air & Space Museum	212-245-0072
Jewish Museum (ASL Tours)	212-423-3225
Lincoln Center for the Performing Arts	212-875-5380
Metropolitan Museum of Art	212-708-1103
Museum for African Art	212-966-1313
Museum of Modern Art	212-708-9639 TDD: 212-719-4537
NBC Studio Tour (30 Rockefeller Plaza)	212-664-7174
New Museum of Contemporary Art	212-219-1355

NY Stock Exchange	212-656-5167
Queens Museum (Flushing)	718-592-5555
Statue of Liberty	212-363-3200
Times Square BID Visitor Information Center (226 West 42 nd St.)	212-869-5453
United Nations	212-963-4440
Whitney Museum of American Art	212-570-3676

Access Agencies

CIDNY (Center for Independence of the Disabled in New York)	212-674-2300
HAI Access Hotline (Access to the Arts in New York)	888-424-4685
Just One Break (Employment Services for the Disabled)	212-785-7300
Personal Touch	
Personal Care Attendant	718-468-4747
Private Nursing	718-468-2500 x 690
Mayors Office for People with Disabilities	212-788-2830

Equipment Rentals

Brooklyn Respiratory Home Care	718-331-7769
Falk	212-744-8080
Mobility Outlook	917-756-7984
MS Society	212-463-7787
Queens Surgical Corp	718-323 -8164
Scoot around	888-441-7575
Worldwide Surgical Equipment	718-648-8130